



Guarantee

Within a period of 5 years (guarantee period) after completion of the facade coating, AURO Pflanzenchemie AG, Alte Frankfurter Straße 211, D-38122 Braunschweig (hereinafter referred to as „AURO“) grants the owner of the building for the processed product Ecolith Exterior – lime No. 343 a manufacturer guarantee in accordance with the following terms and conditions:

CONTENT OF THE GUARANTEE:

The facade coating with this product does not lose more than 15% of its colour intensity. If a guarantee case nevertheless occurs AURO will supply the owner of the building free of charge with the amount of product that is needed for a renewed coating of the facade.

Futhermore, the guarantee protects from deteriorations of the coating that occur during the guarantee period and are caused by a manufacturing defect.

CONDITIONS FOR THE GUARANTEE:

1. Required is the proof of purchase for the paint with a statement of the purchase date and the date of completion of the coating, as well as photos of the building that document the guarantee case.
2. The product has to be applied in accordance with the provisions stated in the Technical Data Sheet, on suitable substrates and after a thorough cleaning , renovation and preparation of the surface.

EXCEPTIONS TO THE GUARANTEE:

1. Force majeure, earthquakes, fires, wars, storms, floodings, thunderbolts.
2. Use of the product for purposes other than those the product is intended for.
3. Product damages or damages of the coating caused by structural cracks or movements of the previous substrate.
4. Ingress of water and moisture through cracks or building defects that impair the substrate or the adhesion of the product.
5. Poor adhesion caused by defects of the substrate or previously applied products.
6. Mechanical shocks or influences, reactions to products present in the substrate that do not belong in the product range of the manufacturer, as well as, generally, damages caused by materials alien to the product's characteristics.
7. Soilings, use of cleaning agents.
8. Condensation due to capillary action on skirting boards, window framings or other surfaces bordering on other buildings.
9. Alcalinity, high salinity in the substrate or insufficient curing of the substrate or the coating that lead to a damage of the binding agent or to the appearance of stains on the product.
10. Any other cause or factor that does not comply with the manufacturing quality, the characteristics or the effect of the paint.
11. Use of the product after its date of expiry.
12. Use of the product outside the territory of the Federal Republic of Germany and its immediately neighbouring countries.
13. Microbial growth on the facade.

FINAL PROVISIONS

This guarantee is subject to the law of the Federal Republic of Germany. The exclusive place of jurisdiction shall be Braunschweig.

As of June 2019